

	L #	Hits	Search Text	DBs
1	L1	362	workflow ADJ1 engine	USPAT; US-PGPUB
2	L2	214	email SAME (call ADJ1 center)	USPAT; US-PGPUB
3	L3	3758	call ADJ1 center	USPAT; US-PGPUB
4	L4	24	automatic ADJ2 contact ADJ2 distribut\$4	USPAT; US-PGPUB
5	L5	3565	automatic\$4 ADJ2 contact\$4	USPAT; US-PGPUB
6	L6	238	ACD NEAR2 (host or server)	USPAT; US-PGPUB
7	L7	12703	service NEAR2 (tier or level)	USPAT; US-PGPUB
8	L8	6	1 and 2	USPAT; US-PGPUB
9	L9	61	1 and 3	USPAT; US-PGPUB
10	L10	8	1 and 5	USPAT; US-PGPUB
11	L11	2	1 and 6	USPAT; US-PGPUB
12	L12	103	1 and 7	USPAT; US-PGPUB
13	L13	38703	multimedia	USPAT; US-PGPUB

	L #	Hits	Search Text	DBs
14	L14	6	1 SAME 13	USPAT; US-PGPUB
15	L15	214	2 and 3	USPAT; US-PGPUB
16	L16	11	2 and 5	USPAT; US-PGPUB
17	L17	14	2 and 6	USPAT; US-PGPUB
18	L18	46	2 and 7	USPAT; US-PGPUB
19	L19	61	3 and 5	USPAT; US-PGPUB
20	L20	170	3 and 6	USPAT; US-PGPUB
21	L21	584	3 and 7	USPAT; US-PGPUB
22	L22	151	3 SAME 7	USPAT; US-PGPUB
23	L23	236	3 SAME 13	USPAT; US-PGPUB
24	L24	14	2 SAME 13	USPAT; US-PGPUB
25	L25	1	5 and 6	USPAT; US-PGPUB
26	L26	87	5 and 7	USPAT; US-PGPUB

	L #	Hits	Search Text	DBs
27	L27	8	5 SAME 13	USPAT; US-PGPUB
28	L28	2	neuman-se\$40.inv.	USPAT; US-PGPUB
29	L29	2	neumann-se\$40.inv.	USPAT; US-PGPUB
30	L30	5	broughton-ju\$40.inv.	USPAT; US-PGPUB
31	L31	7	mcpartlan-ke\$40.inv.	USPAT; US-PGPUB
32	L32	2	rodgers-eli\$40.inv.	USPAT; US-PGPUB
33	L33	27	rodgers-rob\$40.inv.	USPAT; US-PGPUB
34	L34	1	covdy-iv\$40.inv.	USPAT; US-PGPUB
35	L35	4	ho-roy\$40.inv.	USPAT; US-PGPUB
36	L36	7	kowalski-carl\$40.inv.	USPAT; US-PGPUB
37	L37	17	mccalmont-d\$40.inv.	USPAT; US-PGPUB
38	L38	3	stine-ar\$40.inv.	USPAT; US-PGPUB
39	L39	7	nuasis	USPAT; US-PGPUB

	L #	Hits	Search Text	DBs
40	L40	15	schoeneberger-c\$40.inv.	USPAT; US-PGPUB
41	L41	70	workflow ADJ1 engine	EPO; JPO; DERWENT
42	L42	7	email SAME (call ADJ1 center)	EPO; JPO; DERWENT
43	L43	2178	call ADJ1 center	EPO; JPO; DERWENT
44	L44	7	automatic ADJ2 contact ADJ2 distribut\$4	EPO; JPO; DERWENT
45	L45	1711	automatic\$4 ADJ2 contact\$4	EPO; JPO; DERWENT
46	L46	31	ACD NEAR2 (host or server)	EPO; JPO; DERWENT
47	L47	1795	service NEAR2 (tier or level)	EPO; JPO; DERWENT
48	L48	21863	multimedia	EPO; JPO; DERWENT
49	L49	3	43 and 45	EPO; JPO; DERWENT
50	L50	38	43 and 47	EPO; JPO; DERWENT
51	L51	76	43 and 48	EPO; JPO; DERWENT
52	L52	0	45 and 48	EPO; JPO; DERWENT

	L #	Hits	Search Text	DBs
53	L53	0	45 and 47	EPO; JPO; DERWENT
54	L54	57	47 and 48	EPO; JPO; DERWENT
55	L55	2	neumann-se\$40.inv.	EPO; JPO; DERWENT; IBM_TDB
56	L56	2	broughton-ju\$40.inv.	EPO; JPO; DERWENT; IBM_TDB
57	L57	1	mcpartlan-ke\$40.inv.	EPO; JPO; DERWENT; IBM_TDB
58	L58	1	rodgers-eli\$40.inv.	EPO; JPO; DERWENT; IBM_TDB
59	L59	5	rodgers-rob\$40.inv.	EPO; JPO; DERWENT; IBM_TDB
60	L60	1	covdy-iv\$40.inv.	EPO; JPO; DERWENT; IBM_TDB
61	L61	1	ho-roy\$40.inv.	EPO; JPO; DERWENT; IBM_TDB
62	L62	4	kowalski-carl\$40.inv.	EPO; JPO; DERWENT; IBM_TDB
63	L63	17	mccalmont-d\$40.inv.	EPO; JPO; DERWENT; IBM_TDB
64	L64	1	stine-ar\$40.inv.	EPO; JPO; DERWENT; IBM_TDB
65	L65	11	schoeneberger-c\$40.inv.	EPO; JPO; DERWENT; IBM_TDB

	L #	Hits	Search Text	DBs
66	L66	10	nuasis	EPO; JPO; DERWENT; IBM_TDB
67	L67	0	workflow ADJ1 engine	IBM_TDB
68	L68	0	email SAME (call ADJ1 center)	IBM_TDB
69	L69	9	call ADJ1 center	IBM_TDB
70	L70	0	automatic ADJ2 contact ADJ2 distribut\$4	IBM_TDB
71	L71	82	service NEAR2 (tier or level)	IBM_TDB
72	L72	16	ACD	IBM_TDB

## Advanced Search: INSPEC - 1969 to date (INZZ)

[limit](#)

Search history:

No.	Database	Search term	Info added since	Results	
1	INZZ	ACD NEAR (server\$ OR host\$)	unrestricted	8	<a href="#">show titles</a>
2	INZZ	Call NEAR center	unrestricted	490	<a href="#">show titles</a>
3	INZZ	2 AND ACD	unrestricted	32	<a href="#">show titles</a>
4	INZZ	multimedia	unrestricted	49702	<a href="#">show titles</a>
5	INZZ	2 AND 4	unrestricted	25	<a href="#">show titles</a>
6	INZZ	service NEAR tier	unrestricted	12	<a href="#">show titles</a>
7	INZZ	automatic NEAR contact	unrestricted	225	<a href="#">show titles</a>
8	INZZ	7 ADJ abd ADJ 2	unrestricted	0	-
9	INZZ	7 AND 2	unrestricted	0	-
10	INZZ	7 AND 4	unrestricted	1	<a href="#">show titles</a>
11	INZZ	email OR e-mail	unrestricted	1384	<a href="#">show titles</a>
12	INZZ	11 AND 2	unrestricted	4	<a href="#">show titles</a>
13	INZZ	11 AND 4	unrestricted	95	<a href="#">show titles</a>
14	INZZ	11 AND 7	unrestricted	0	-
15	INZZ	11 AND tier	unrestricted	3	<a href="#">show titles</a>
16	INZZ	broughton-j\$	unrestricted	302	<a href="#">show titles</a>
17	INZZ	broughton-jus\$	unrestricted	0	-
18	INZZ	mcpartlan-ke\$	unrestricted	0	-
19	INZZ	rodgers-el\$	unrestricted	0	-
20	INZZ	rodgers-e\$	unrestricted	35	<a href="#">show titles</a>
21	INZZ	mcpartlan-k\$	unrestricted	0	-
22	INZZ	rodgers-ro\$	unrestricted	0	-
23	INZZ	covdy-i\$	unrestricted	0	-
24	INZZ	ho-roy\$	unrestricted	0	-
25	INZZ	kowalski-c\$	unrestricted	53	<a href="#">show titles</a>
26	INZZ	mccalmont-d\$	unrestricted	1	<a href="#">show titles</a>
27	INZZ	stine-a\$	unrestricted	3	<a href="#">show titles</a>
28	INZZ	schoeneberger-c\$	unrestricted	1	<a href="#">show titles</a>
29	INZZ	nuasis	unrestricted	0	-

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Information added since:  or:  ☒

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